### General Services (GS) Definition

The Operational Services Group includes jobs mainly about taking care of and protecting government buildings, stores, laboratories, and equipment, as well as providing food and personal support services.

Specifically, this group involves jobs that are mainly responsible for:

1. Cleaning and maintaining buildings and nearby grounds, including housekeeping and janitorial services, and cleaning laboratory equipment.
2. Patrolling, observing, checking, and taking preventive action to protect property from damage or loss and ensuring people's safety.
3. Receiving, storing, and handling equipment manually or mechanically, and keeping records of equipment or supplies in stores.
4. Providing food, laundry, and messenger services, and other services like tailoring, for passengers, clients, guests, or tourists.
5. Leading any of the activities mentioned above.

However, this group does not include jobs that mainly fall into another group or are mostly about:

1. Having custody and control of inmates in Correctional Service Canada institutions.
2. Having custody and control of detainees under the Immigration and Refugee Protection Act (IRPA) Security Certificates in federal holding centers or detention facilities.